



European Assertive
Outreach Foundation

EAOOF

BUILDING BLOCK
WITH UNITED
SENSES

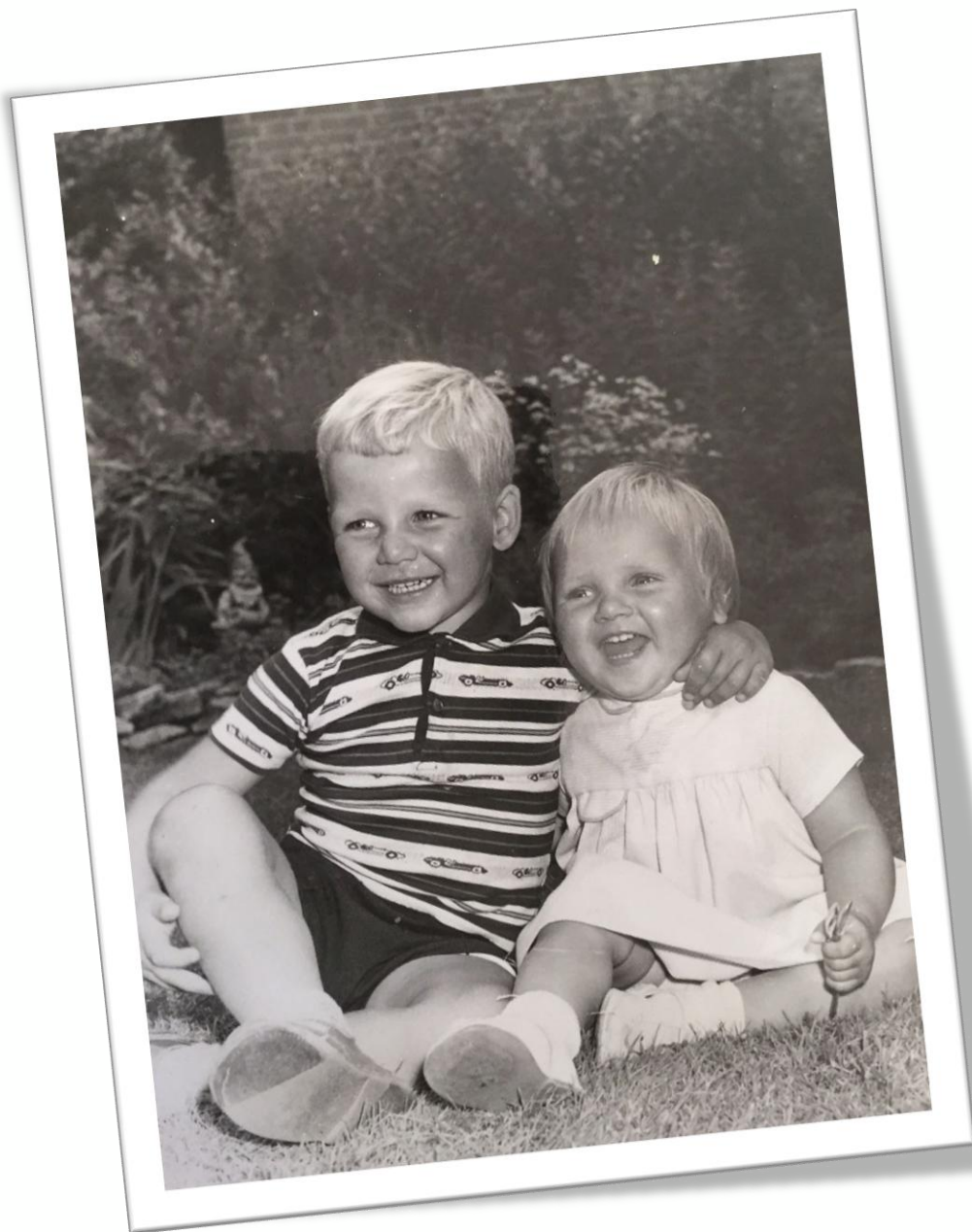


CRISIS INTERVENTIONS AND ASSERTIVE OUTREACH MODELS: WHAT HAVE WE ACHIEVED

René Keet Hamburg
September 13th 2017



I have no potential conflict of interest to report

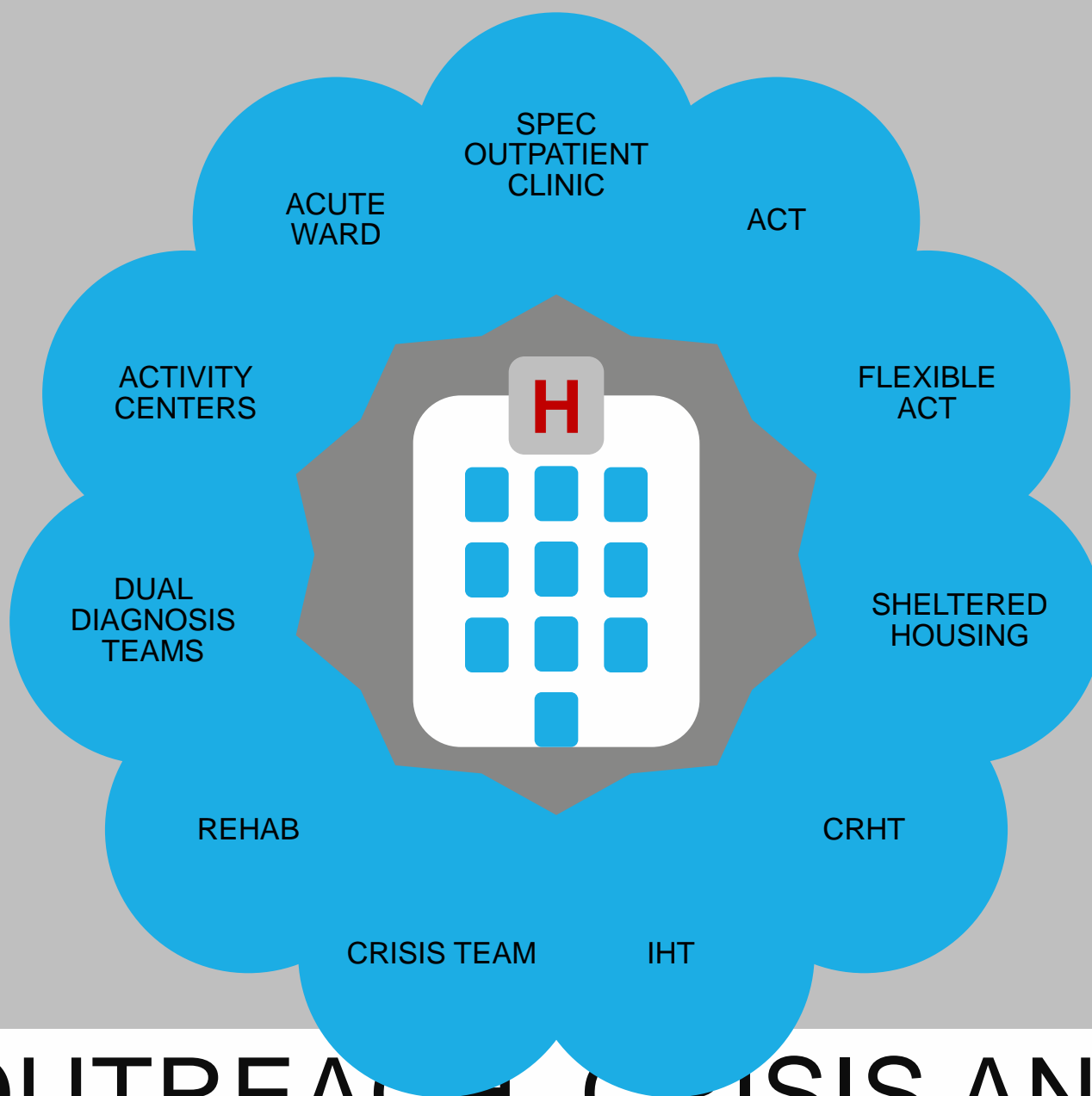


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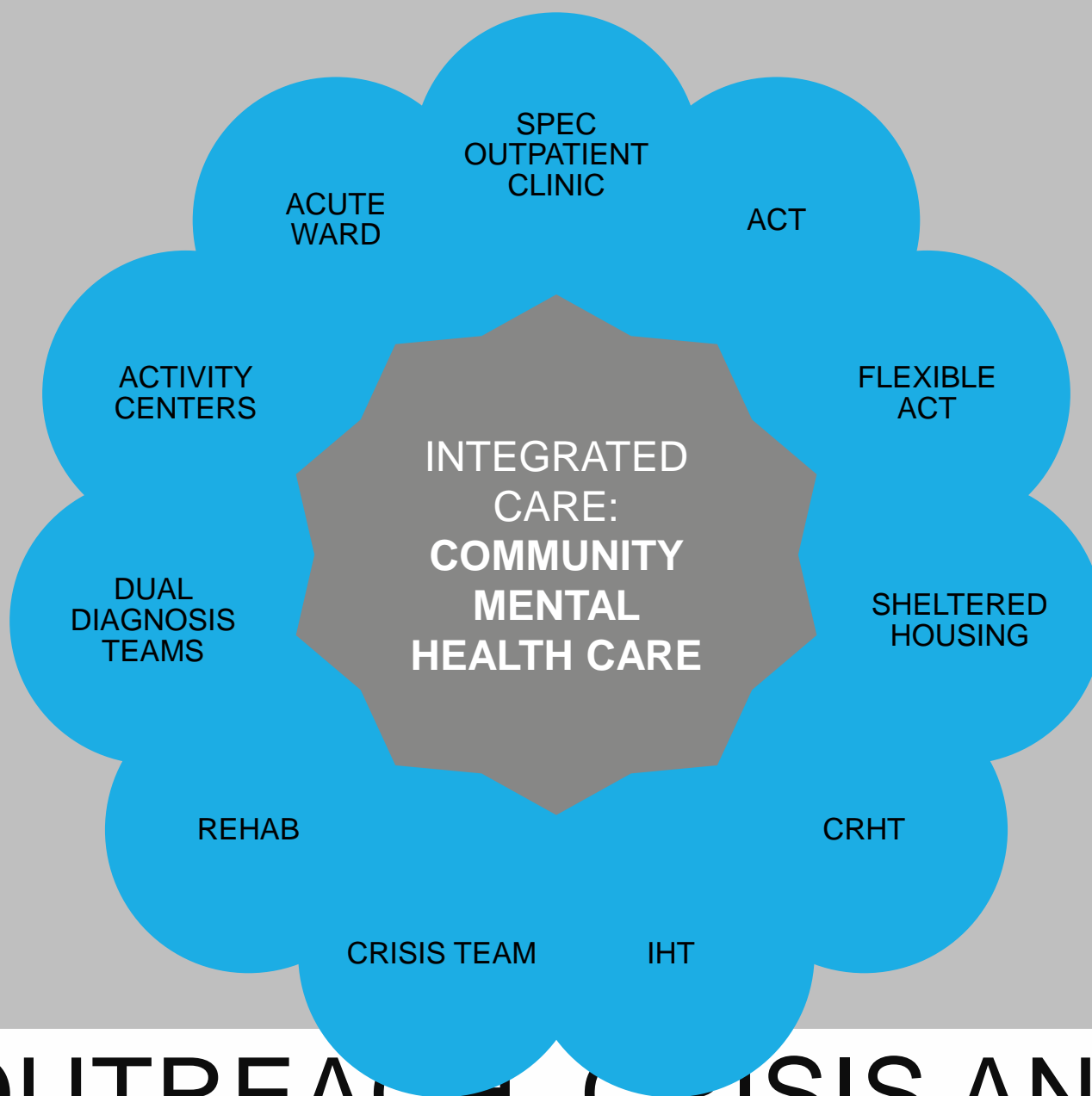
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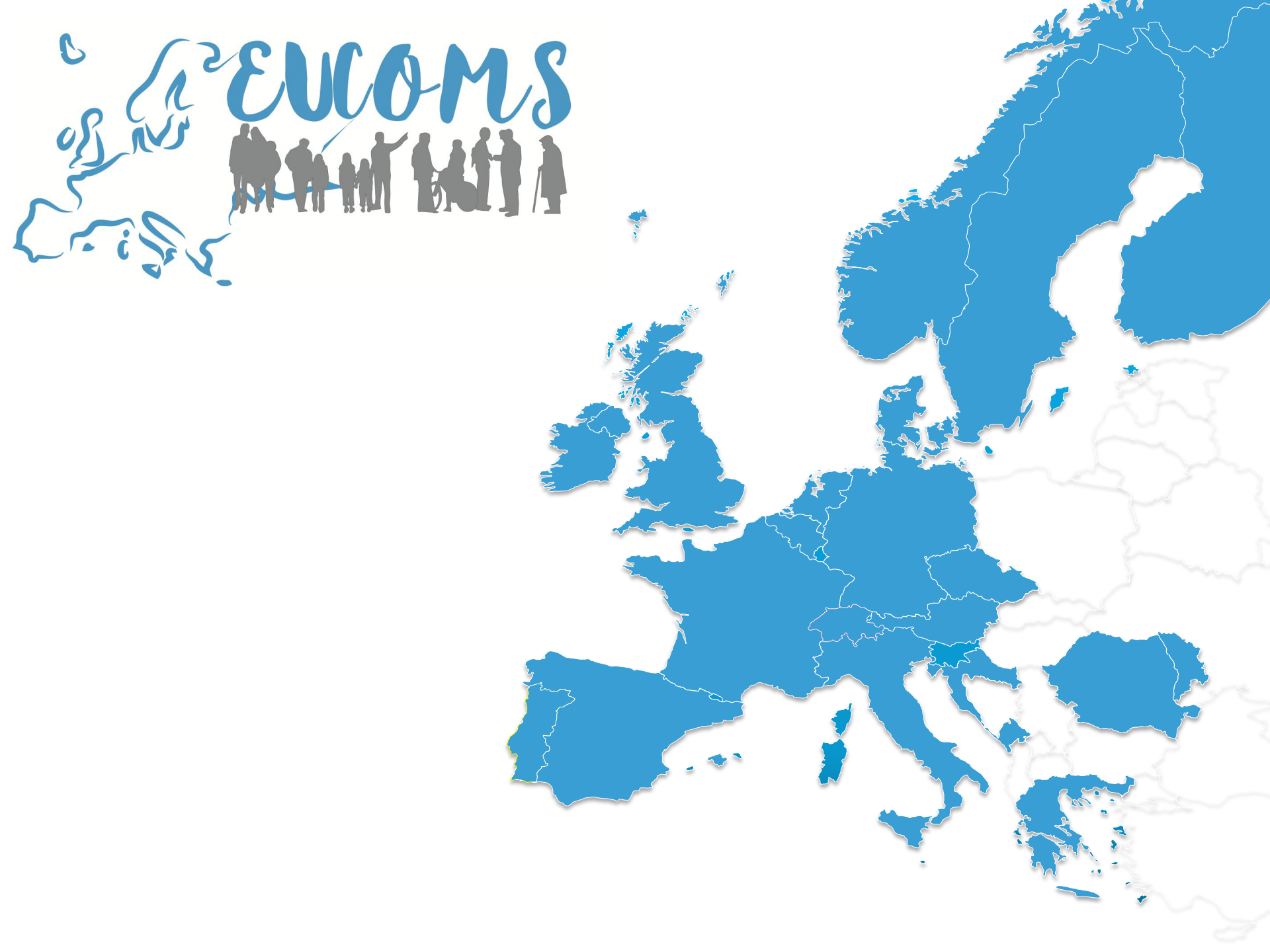




OUTREACH, CRISIS AND
OTHER TEAMS



OUTREACH, CRISIS AND
OTHER TEAMS



SIX PERSPECTIVES

1. ETHICS
2. PUBLIC HEALTH
3. RECOVERY
4. EFFECTIVENESS
5. NETWORK
6. PEER EXPERTISE



1.ETHICS

HUMAN RIGHTS

Asylums

*Essays on the social
situation of mental
patients and other
inmates*

ERVING GOFFMAN

with a new introduction by William B. Helmreich



TOTAL INSTITUTIONS

COMPULSORY



VOLUNTARY



DEINSTITUTIONALISATION ON USA

- REVOLVING DOOR
- STREET / JAIL
- RECOVERY





HUMAN RIGHT CONVENTION on the RIGHTS of PERSONS with DISABILITIES

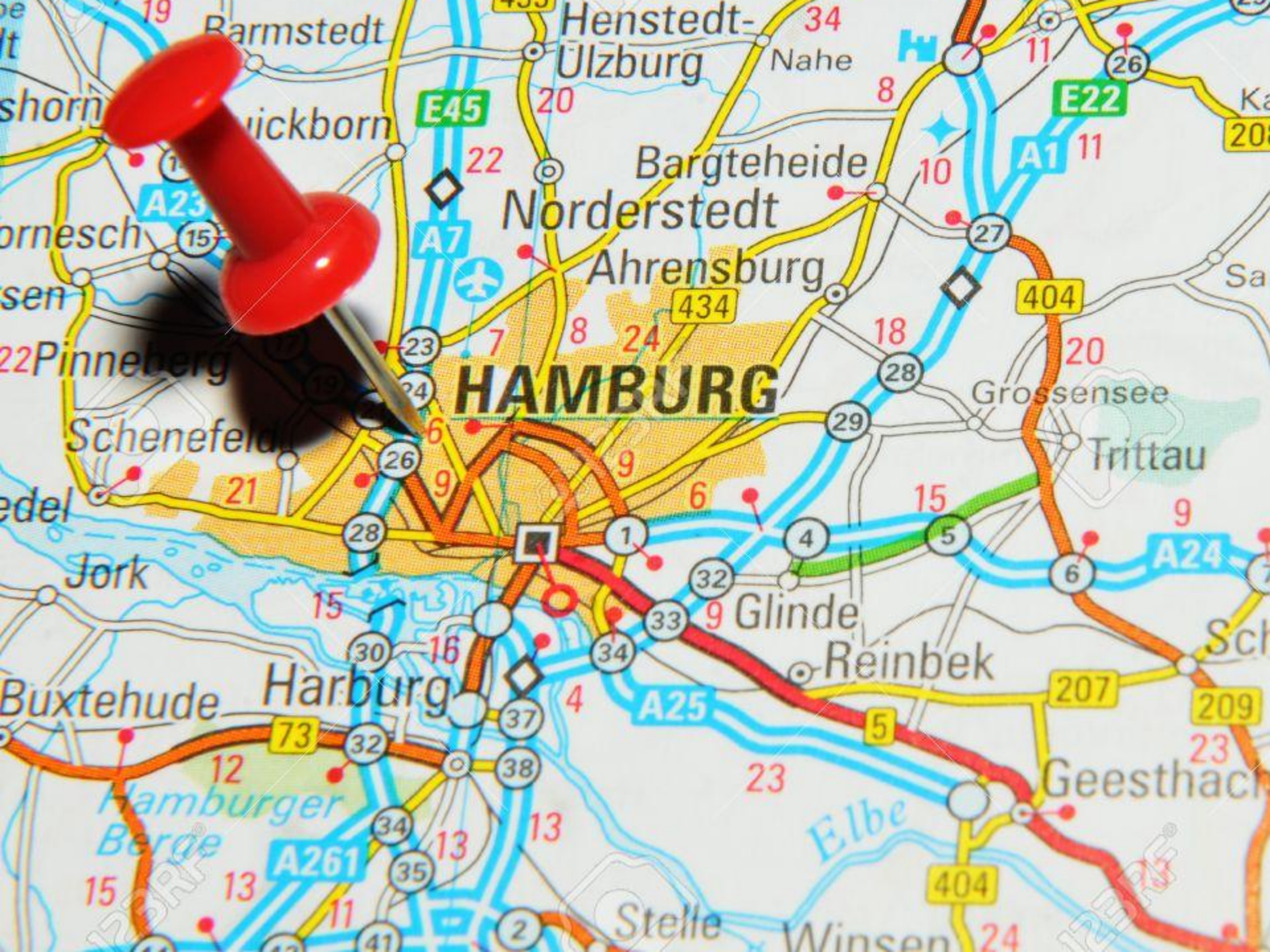
UN GENERAL ASSEMBLY 2007

- LIVE AND PARTICIPATE IN THE COMMUNITY
- RIGHT TO EDUCATION
- RIGHT TO HEALTH
- RIGHT TO EMPLOYMENT AND SOCIAL PROTECTION



2. PUBLIC HEALTH

ADDRESSING THE
NEEDS OF THE
POPULATION





1 PUBLIC HEALTH PERSPECTIVE: ACCESSIBILITY, NEEDS BASED


NEEDS OF THE ENTIRE
POPULATION

WORK IN A WELL DEFINED AREA

- SMALL ENOUGH FOR PRESENCE, LARGE ENOUGH FOR MULTIDISCIPLINARY TEAM

TEAM DOCUMENT:

- RESOURCES
- DEMOGRAPHICS
- NEEDS ASSESMENT
- STAKEHOLDERS



PARADIGMS LOST

*FIGHTING STIGMA AND
THE LESSONS LEARNED*

Heather Stuart Julio Arboleda-Flórez Norman Sartorius

OXFORD

PUBLIC HEALTH:STIGMA CONTACT TLC3

- Targeted (eg employers)
- Local
- Contact between people with and without mental illness
- Credible: clients in the lead
- Continuous



3. RECOVERY

BUILDING ON
PERSONAL GOALS
AND STRENGTHS

A scenic landscape featuring a winding asphalt road that curves through rolling hills. The hills are covered in dry, golden-brown grass, suggesting an autumn or late summer setting. The road starts in the foreground, curves to the right, and then continues to wind through the hills in the distance. The sky is a clear, pale blue. The overall mood is peaceful and open.

**YOUR
RECOVER
Y JOURNE**

RECOVERY

SYMPTOMS

FUNCTIONING

IDENTITY

EUCOMS

RECOVERY

SYMPTOMS



FUNCTIONING



IDENTITY

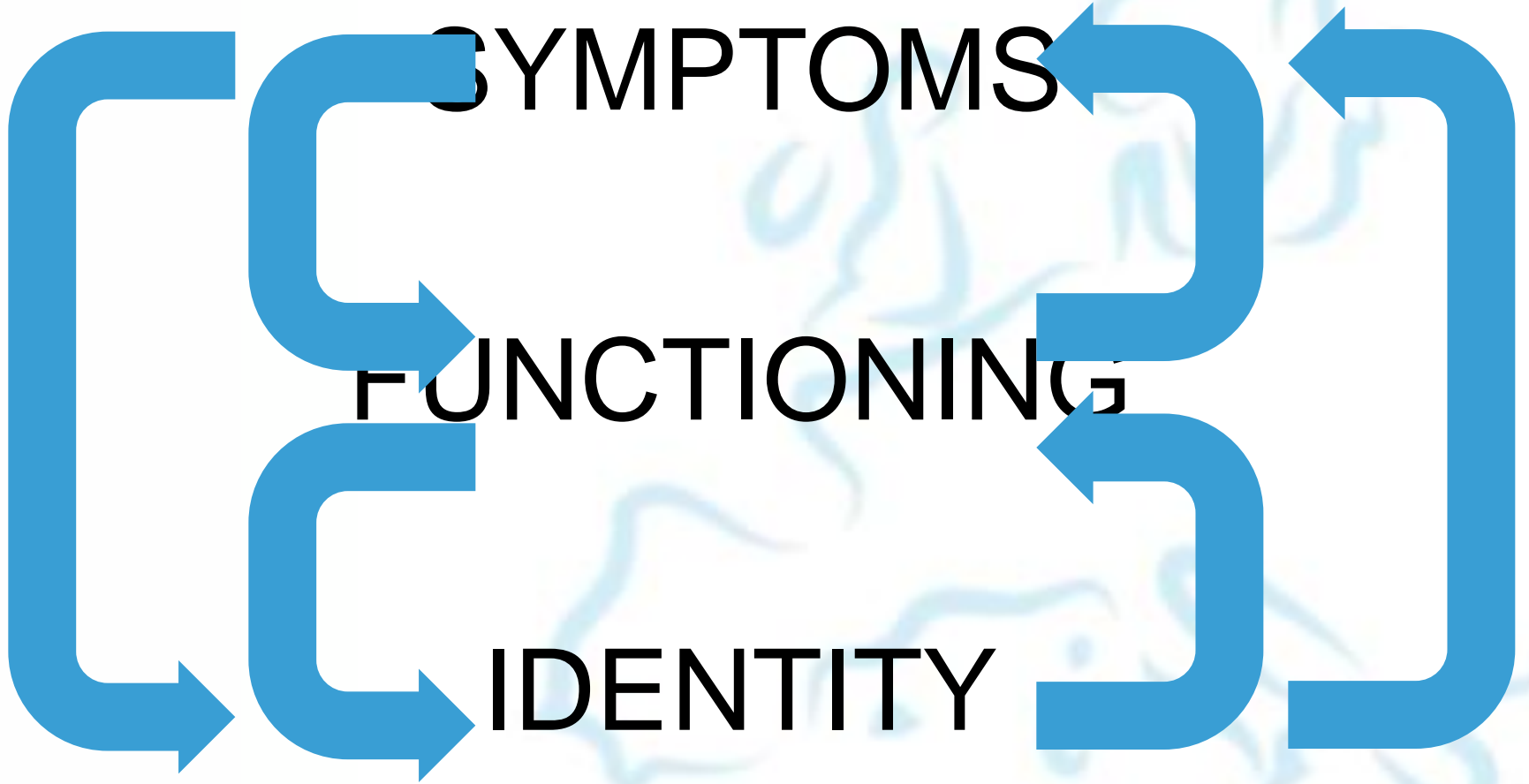
RECOVERY

SYMPTOMS

FUNCTIONING

IDENTITY

EUOMS





4. EFFECTIVENESS

INTERVENTIONS
BASED UPON
NEEDS

oil

vinegar



Community Ment Health J (2009) 45:323–332

DOI 10.1007/s10597-009-9228-1

ORIGINAL PAPER

Oil and Water or Oil and Vinegar? Evidence-Based Medicine Meets Recovery

**Larry Davidson · Robert E. Drake ·
Timothy Schmutte · Thomas Dinzeo ·
Raquel Andres-Hyman**

EFFECTIVENESS > EVIDENCE BASED

- BE WELL DEFINED (FIDELITY SCALE)
- REFLECT CLIENT GOALS
- BE CONSISTENT WITH SOCIETAL GOALS
- SCIENTIFIC EVIDENCE OF EFFECTIVENESS
- DURABLE OUTCOMES
- MINIMAL SIDE EFFECTS
- REASONABLE COSTS
- ADAPTABLE TO DIVERSE COMMUNITIES/SUBGROUPS
- EASY TO IMPLEMENT

EFFECTIVE INTERVENTIONS: RECOMMENDED

PSYCHOPHARMACOLOGY

COGNITIVE BEHAVIORAL THERAPY

MOTIVATIONAL INTERVIEWING

E-HEALTH, M-HEALTH: E-
COMMUNITY

IPS/ HOUSING FIRST



5. NETWORK

A WIDE NETWORK
OF SERVICES
AND RESOURCES



NETWORK



Crossing the bridge

Summary

A national action plan to improve care of severe mental illness

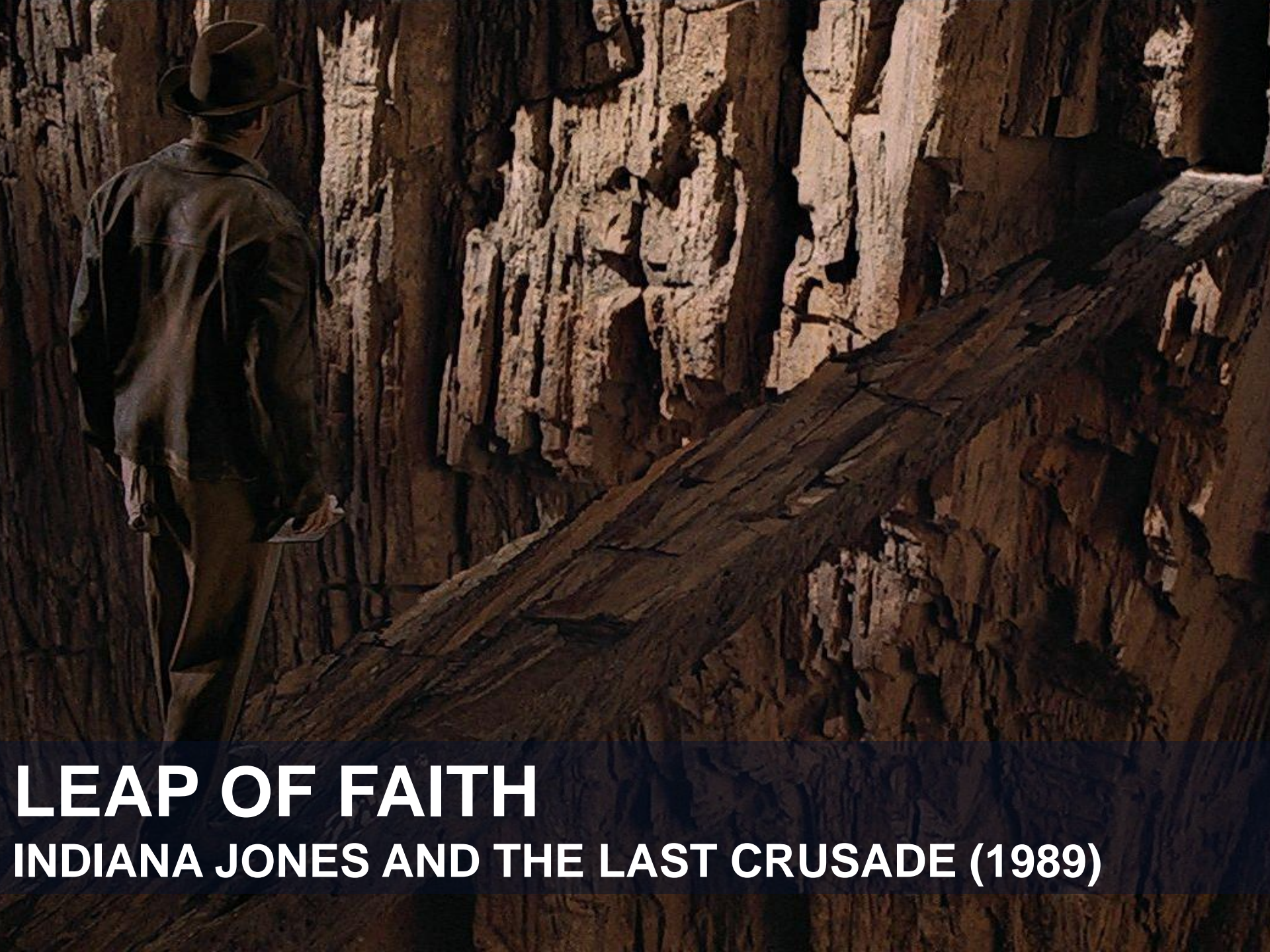


www.kenniscentrumphrenos.nl

DOWNLOAD

<http://bit.ly/2vqvgrb>

September 2014

A still from the movie Indiana Jones and the Last Crusade showing Indiana Jones from behind, wearing his iconic fedora and leather jacket, standing on a narrow ledge of a massive, layered rock formation. The scene is dramatically lit, with strong shadows and highlights on the rock's surface.

LEAP OF FAITH

INDIANA JONES AND THE LAST CRUSADE (1989)

A wide-angle photograph of the Grand Canyon Skywalk, a curved glass-enclosed walkway extending over the Grand Canyon. Several people are walking along the path, which has a reddish-brown base and glass railings. The canyon's layered rock formations are visible in the background under a clear blue sky.

GRAND CANYON SKYWALK

ARIZONA, USA

NETWORK MENTAL HEALTH SERVICES:

ESSENTIAL FUNCTIONS/ TEAMS:

- PREVENTION
- EARLY DETECTION
- TREATMENT AND OUTREACH NEW CASES
- TREATMENT AND OUTREACH LONG TERM CASES
- CARE FOR THE HARD TO ENGAGE

INTEGRATION WITHIN MENTAL HEALTH SERVICE

MILD, MODERATE AND SEVERE
MENTAL ILLNESS

DUAL DIAGNOSIS

MEDICAL AND SOCIAL
INTERVENTIONS

- INDIVIDUAL PLACEMENT AND SUPPORT
- HOUSING FIRST

COMMUNITY CARE AND HOSPITAL

COMMUNITY CARE AND

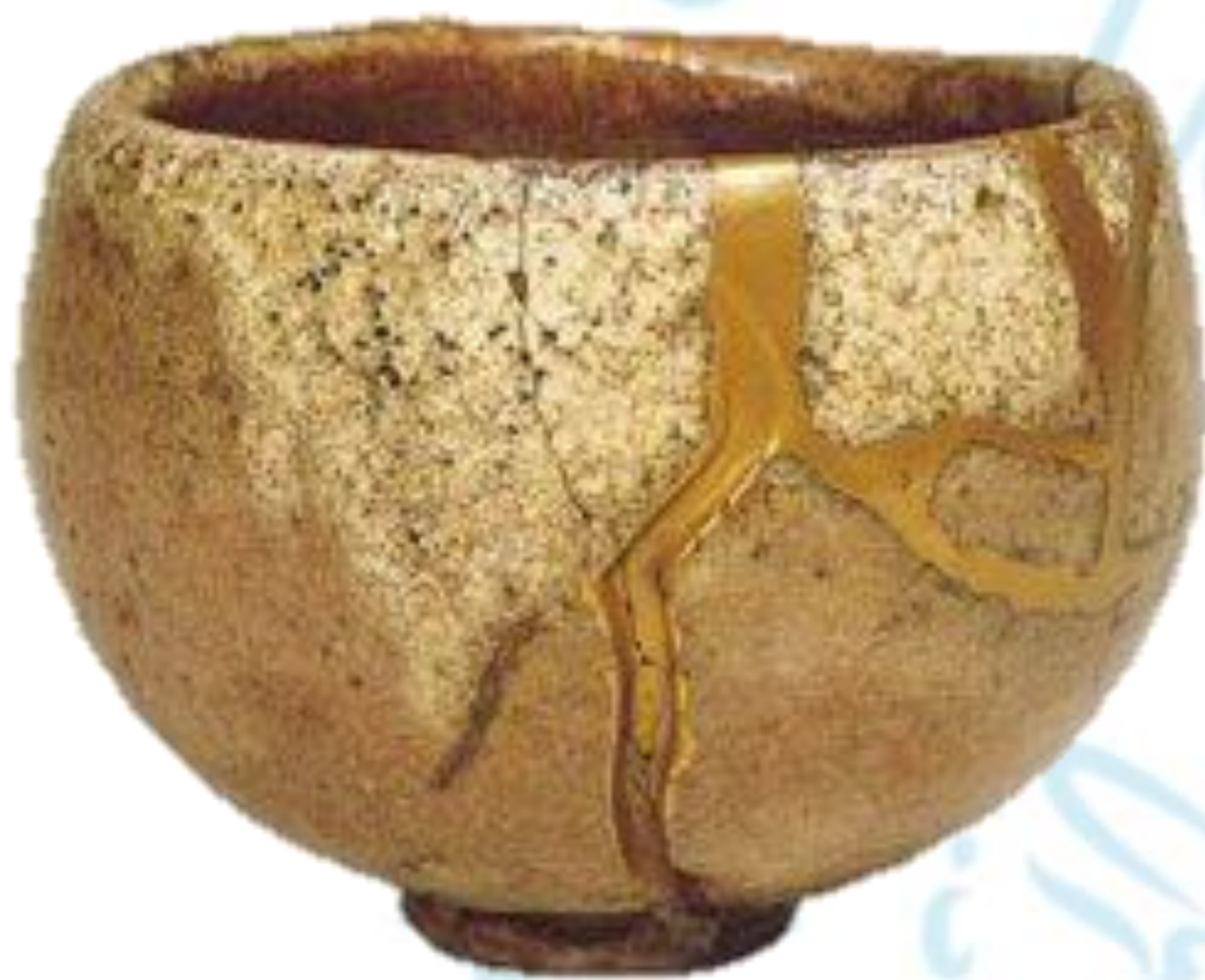
**FIRST PLACE
THEN TRAIN**

**ONE TEAM
APPROACH**



6. PEER EXPERTISE

PATIENT IS
COCREATOR OF
CARE



PATIENT IS COCREATOR

INDIVIDUAL LEVEL

- TREATMENT, SHARED DECISION MAKING

SYSTEM LEVEL

- TEAM

POLICY LEVEL

- SERVICE, GOVERNMENT

**~~NOTHING~~
ABOUT US
WITHOUT
US**

PEER EXPERTISE

EXPERIENCE → PEER
KNOWLEDGE → PEER EXPERTISE

PEER WORKER IN TEAM: TRAINING

PEER KNOWLEDGE AND
EXPERTISE OF OTHER
PROFESSIONALS

PERSPECTIVES

→ PRINCIPLES

ETHICS

HUMAN RIGHTS, UNDERSTANDING

PUBLIC
HEALTH

POPULATION, NATIONAL USE OF

RECOVERY

STRENGTHS, FEEL NOT HINDER

EFFECTIVENESS

RECOMMENDED INTERVENTIONS,
EFFECTIVENESS

NETWORK

ENVIRONMENTAL, INTERNATIONAL

PERSPECTIVES

ETHICS



WHAT HAVE WE

PUBLIC HEALTH



RECOVERY



EFFECTIVENESS



NETWORK

A lot. Models for organisation

A photograph of a winding asphalt road through a hilly, arid landscape. The road curves through the foreground and into the distance, disappearing into the hills. The terrain is covered in dry, yellowish-brown grass and shrubs. In the background, there are rolling hills and a small cluster of buildings on the left. The sky is a pale blue. Overlaid on the center of the image is the text "WE HAVE A LONG JOURNEY OF HOPE TO GO" in white, sans-serif font. The word "HOPE" is significantly larger than the other words.

WE HAVE A LONG JOURNEY OF
HOPE
TO GO



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EAOF

BUILDING BLOCK
WITH UNITED
SENSES





Special thanks to





THANK YOU FOR
YOUR ATTENTION!

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