

# **Crisis resolution and (Flexible) Assertive Community Treatment**

Prof.dr. C.L. Mulder

No conflicts





















**Psycholance**

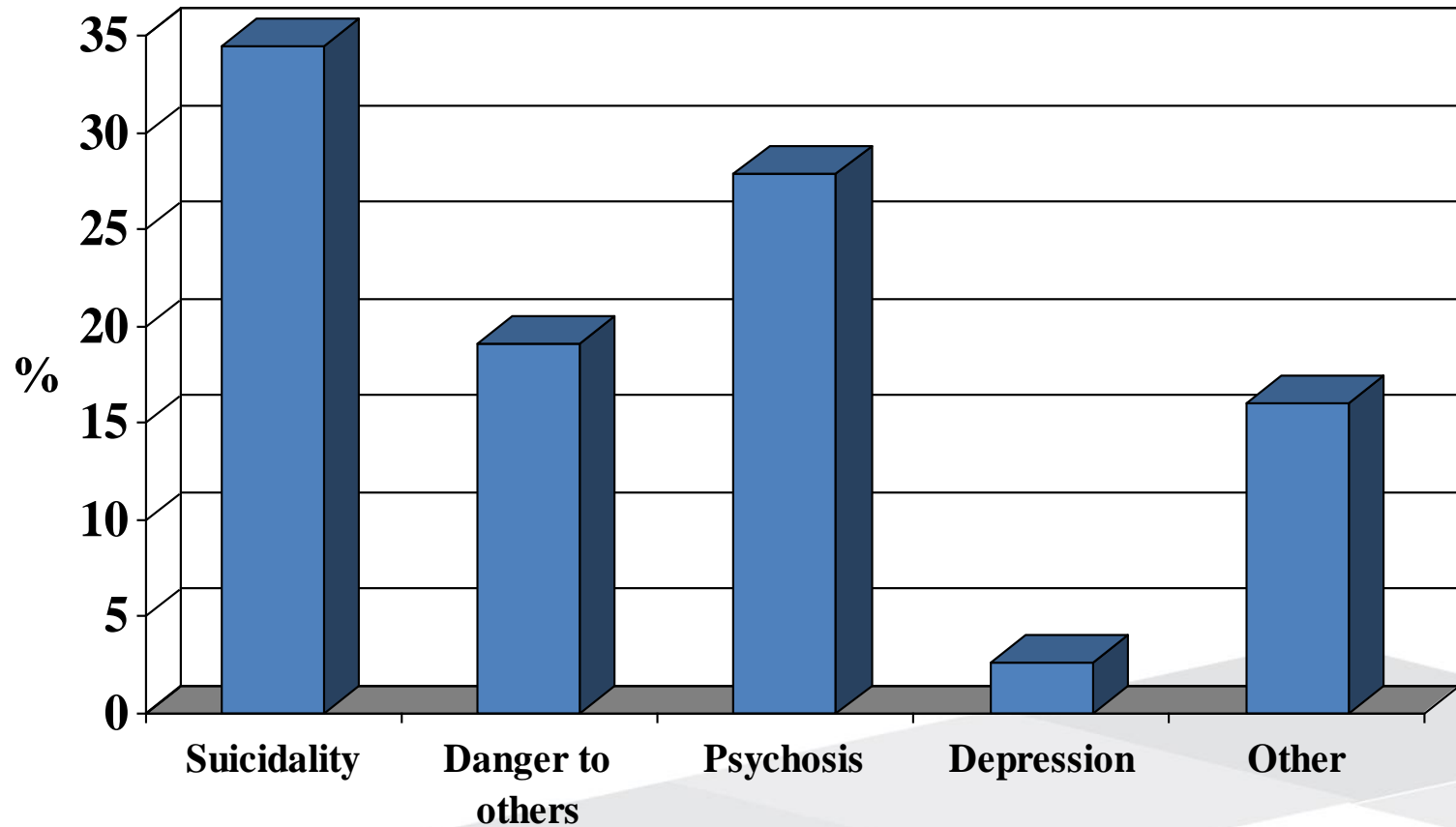


# The Dutch Emergency Psychiatry Model

- **Outreach crisis services 24/7**
  - Triage by MD and/or nurse
  - Usually on request of:
    - Primary care physician
    - Mental health professionals
    - Emergency room specialist in a general hospital
    - Police
- Few patients are seen in the
  - Emergency room in a general hospital
  - Emergency room in a psychiatric hospital



# Reasons for referral to mobile emergency services in Rijnmond Region





# Rising numbers of involuntary admissions

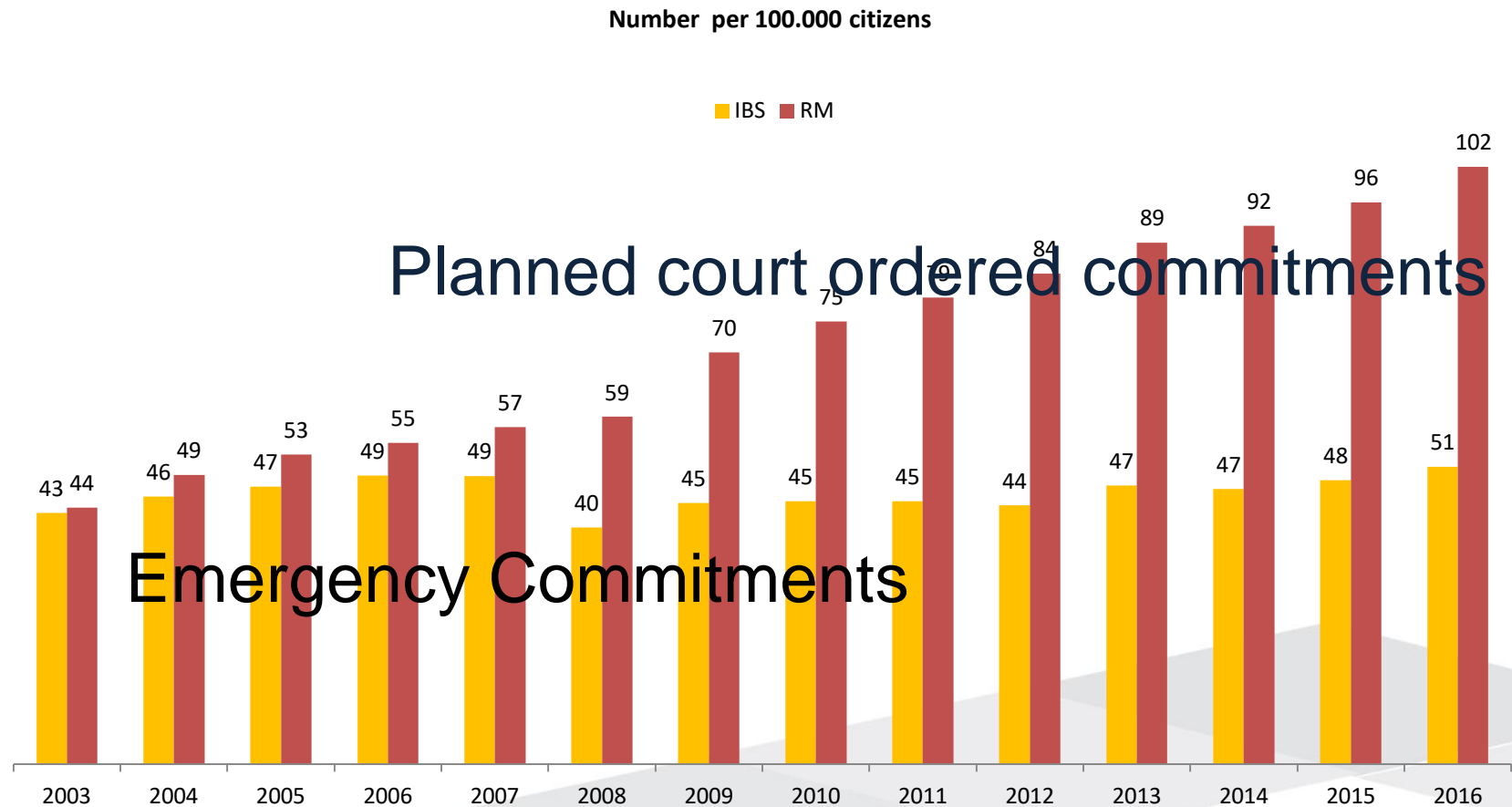
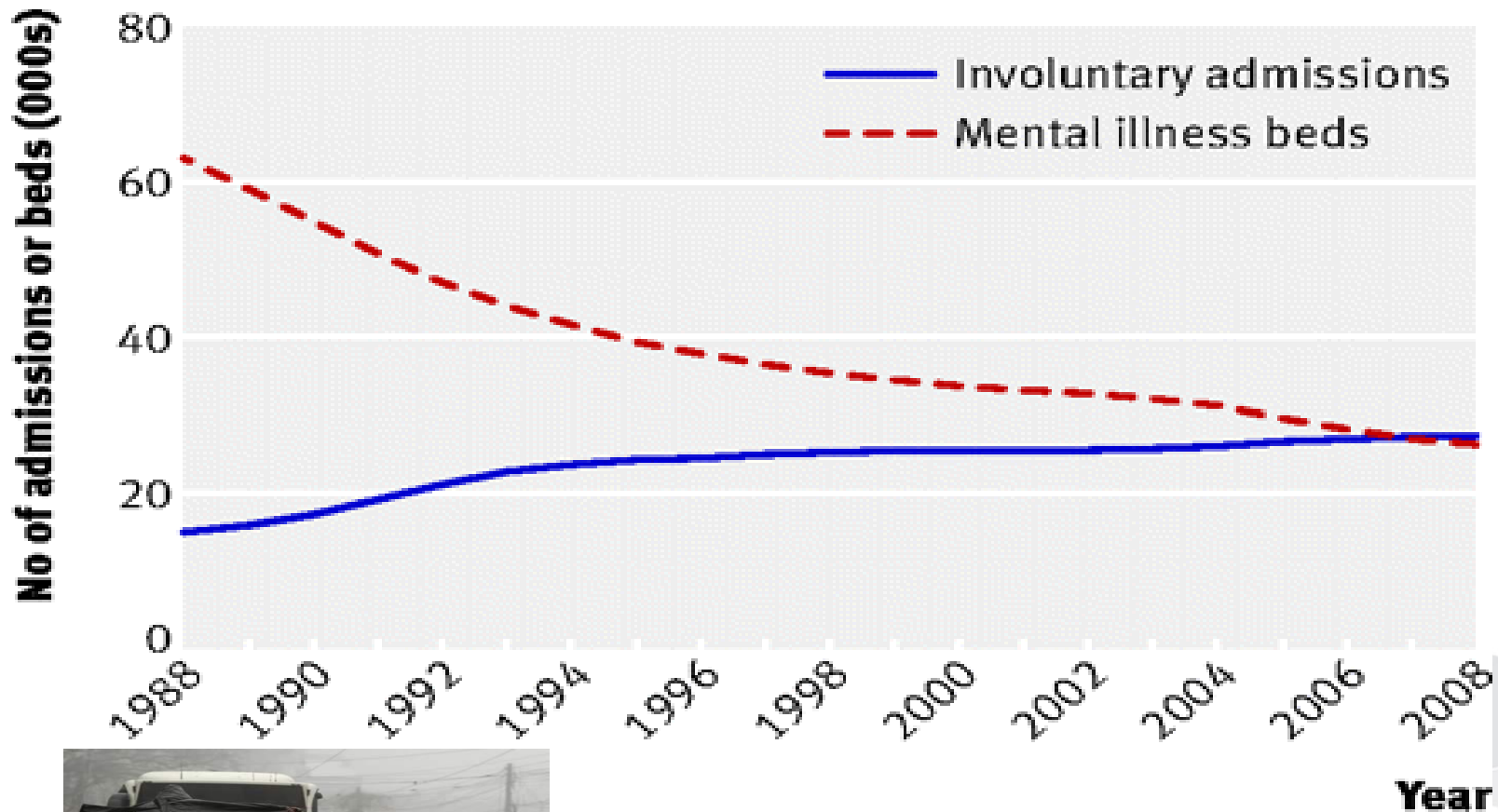


Figure: J. Broer

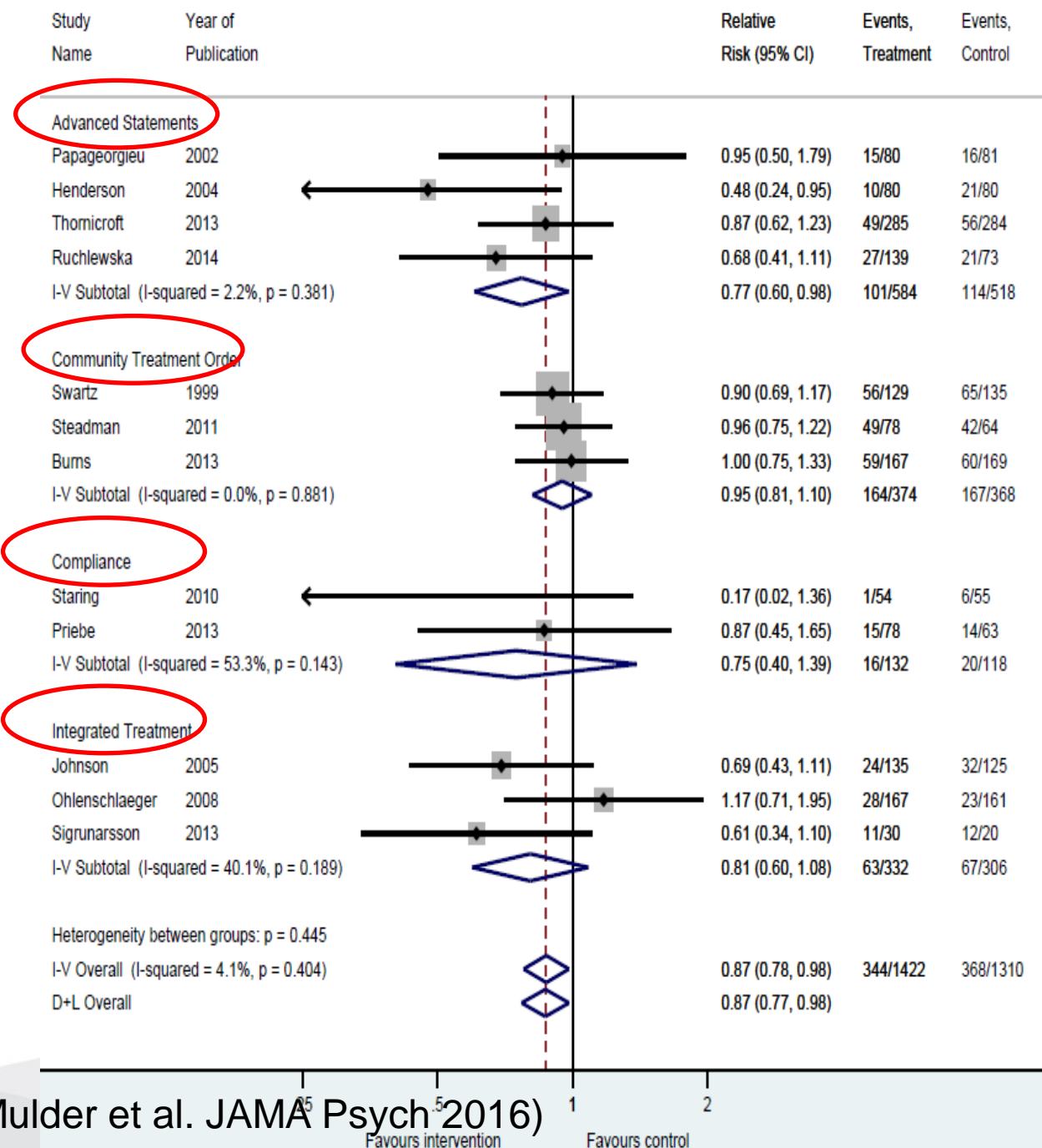


# Reduction of beds parallel to increase of involuntary admissions in UK



Keown et al. BMJ 2011









# Crisis Resolution **and** Home Treatment **in** Mental Health

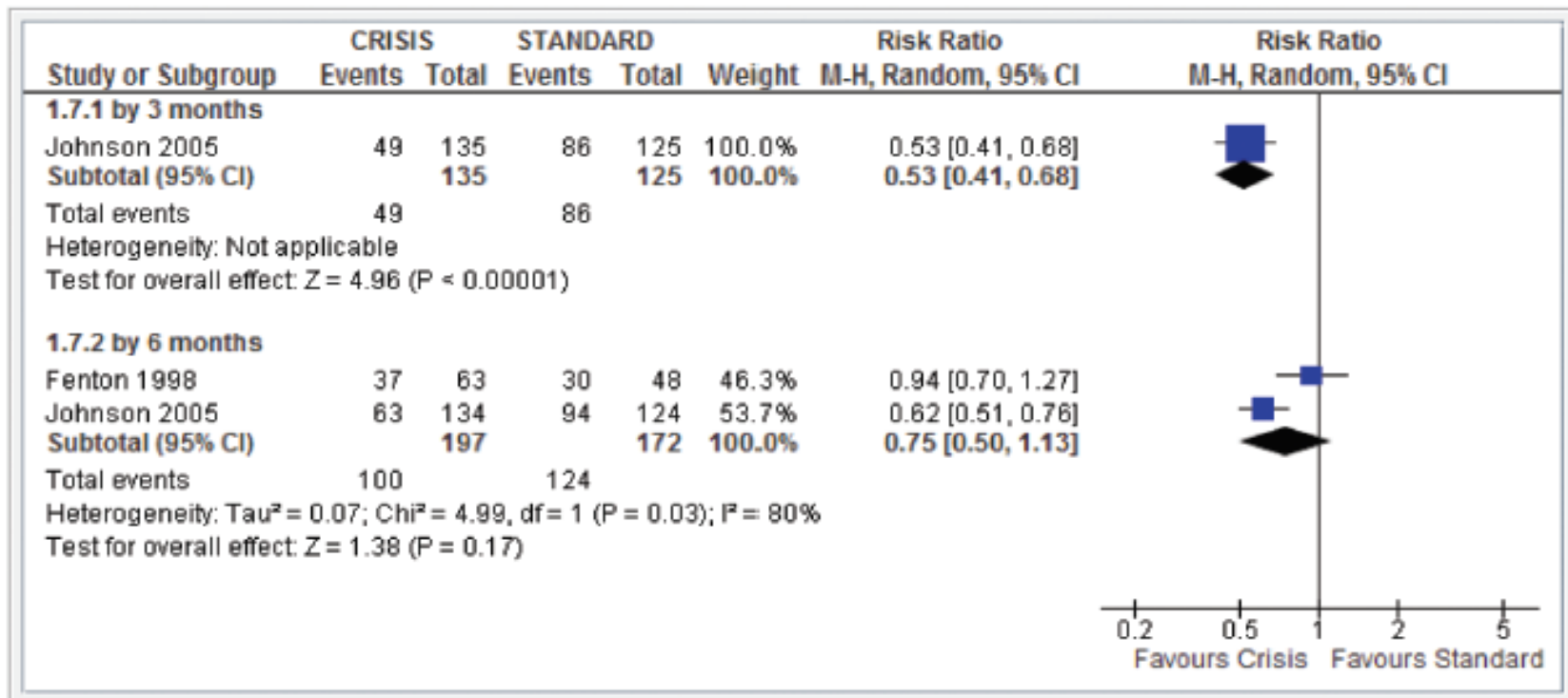


**EDITED BY**

Sonia Johnson, Justin Needle  
Jonathan P. Bindman **AND**  
Graham Thornicroft

CAMBRIDGE  
**Medicine**

## Crisis Intervention for People With Severe Mental Illnesses



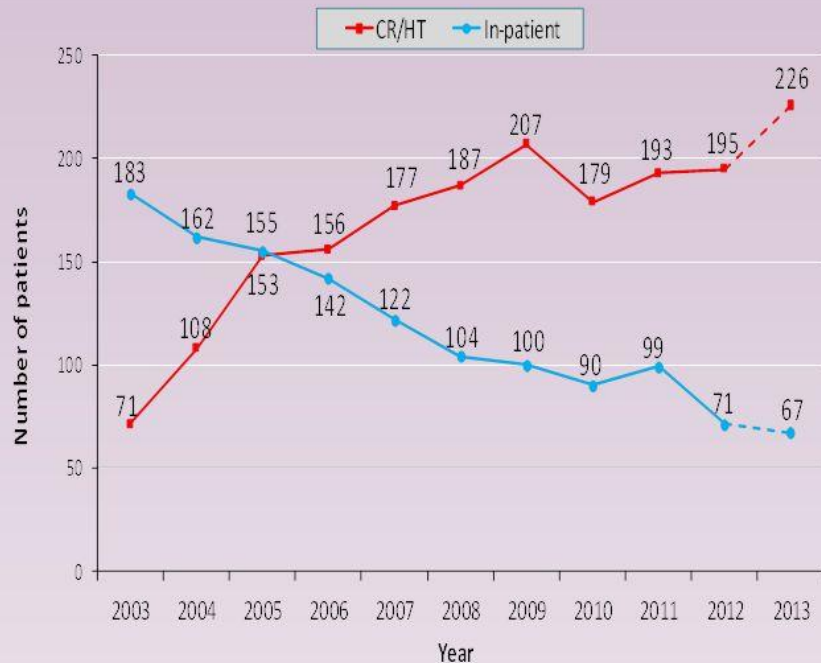


“ A third of CRHT teams do not function as gatekeepers to acute in-patient beds, whereas a report for the National Audit Office found around half of all discharges were not facilitated by CRHT services ”

(Hunt et al. 2016)

# Suicides in the context of CRHT?

## Suicide in inpatients and under crisis resolution/home treatment



Source: NCI, 2015

- **Suicide under CRHT now 3 x in-patient care**
- **37% within a week**
- **43% living alone**



# Saying this..

- We believe CRHT are important
- Good clinical experiences
- Better ways of handling crises, and not only prevention of admission

# Recovery takes time...





What is good  
quality  
(outpatient)  
care?

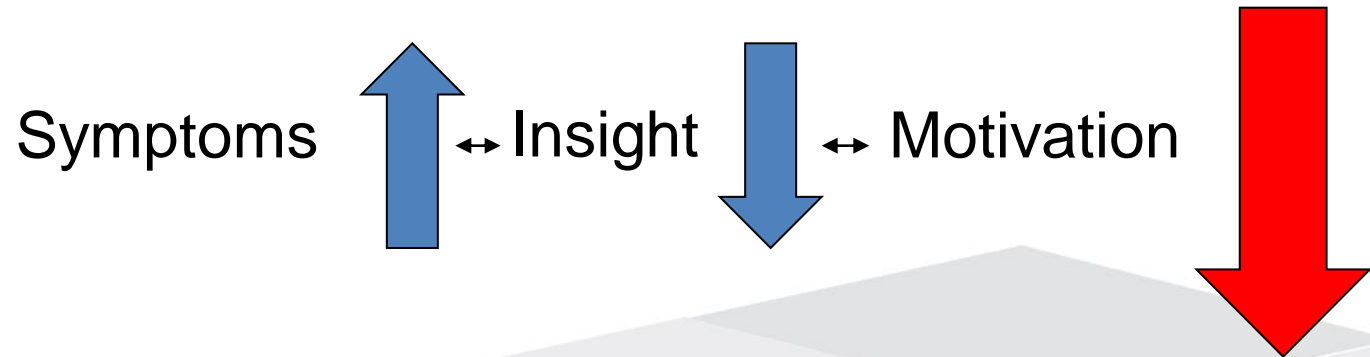


# Motivation Paradox

Classic  
Assumption



Motivation  
Paradox  
in SMI



# Flexible ACT (FACT): a Dutch version of ACT (Veldhuizen 2007)

- For all patients with severe mental illness
- Integrated care (medical, psychol and social)
- Multidisciplinary team
- Increasing continuity of care
- Flexible response (2 levels of intensity: ACT and individual case management)
- Regional teams » social inclusion
- 'Transmural': linking hospital & community care



# FACT (continued)

- Can provide almost all necessary interventions (biopsychosocial)
- Home- as well as office-based treatment
- 200 -250 patients
- 10 fte
- FACT Board

# German Version of the FACT Manual

Flexible aufsuchend-nachgehende gemeindenahe Behandlung

## Flexible **A**ssertive **C**ommunity **T**reatment (FACT)-Manual

Vision, Modell, Praxis und Organisation | J.R. van Veldhuizen und M. Bähler  
Erstellung der deutschen Version durch V. Niehaus, A. Wüstner, M. Lambert



Universitätsklinikum  
Hamburg-Eppendorf

# Development of FACT in NL

- No other organisational model was implemented so fast
- >350 certified teams for 17 Million people
- Number are increasing



# Situation in the Netherlands

- Usually general F-ACT teams
- Some specialty (F)ACT-teams
  - Addiction
  - Personality disorders
  - Forensic
  - Intellectual disability
  - Early Psychosis
  - Youth



# Reasons for success

- Professionals like it
- Clients and families like it
- Managers like it
- Insurance companies think it is better quality of care
- Despite lack of scientific evidence



# Trends in the Netherlands

- Integration of (very) specialized outpatient clinics into the FACT model for example trauma, anxiety, depression

Flexible Assertive Community Treatment

# FACT-Qualitätssicherungsskala

# Netherlands: high FACT fidelity

- Medication
- Presence of required medical staff
- (shared) Caseload
- Outreach



# Netherlands: low FACT fidelity

- Treatment of somatic comorbidity
- Peer support in the team
- IPS
- Good diagnostics
- Psychological treatment
- Working with families

# Attention to Intellectual Disability

- 50% of patients in FACT teams had IQ < 85

(Nieuwenhuizen, Noordhoorn, Naarding Nijman, Mulder, PlosOne 2016)

# Attention to Trauma



CAPS

*Post-treatment*

PE vs WL:  $d=.78$

EMDR vs WL:  $d=.65$

*6-month FU*

PE vs WL:  $d=.63$

EMDR vs WL:  $d=.53$

T0-T2 T0-T6

-31.8 -32.9

-31.8 -33.3

-11.6 -16.2

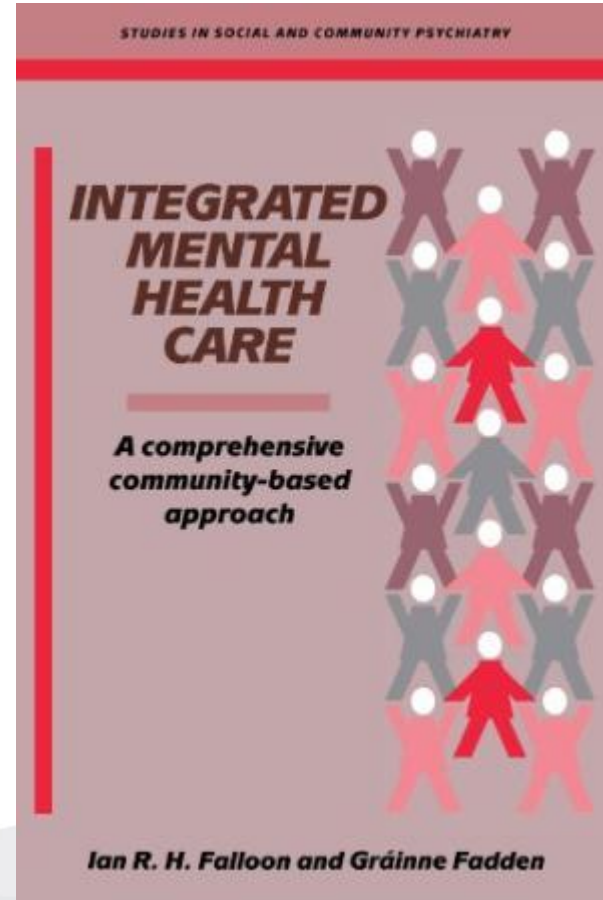
\*Estimated means (LMM)

Vd Berg et al. JAMA Psychiatry 2013

# Working with families.....



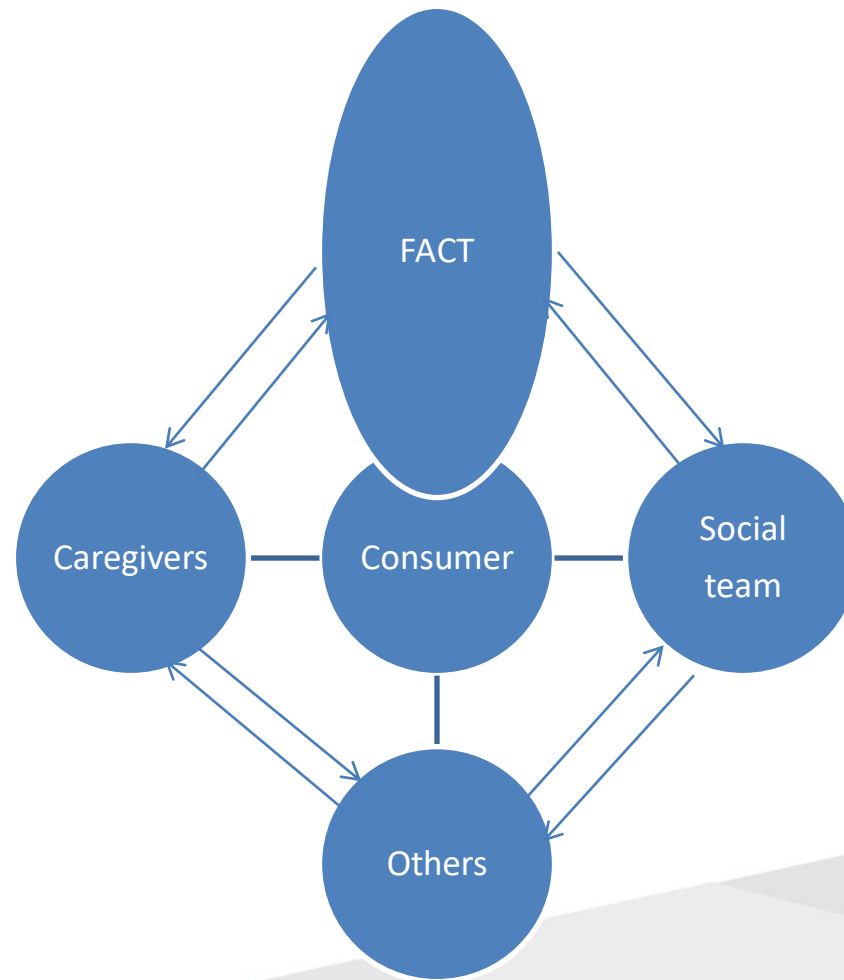
# Resource Groups



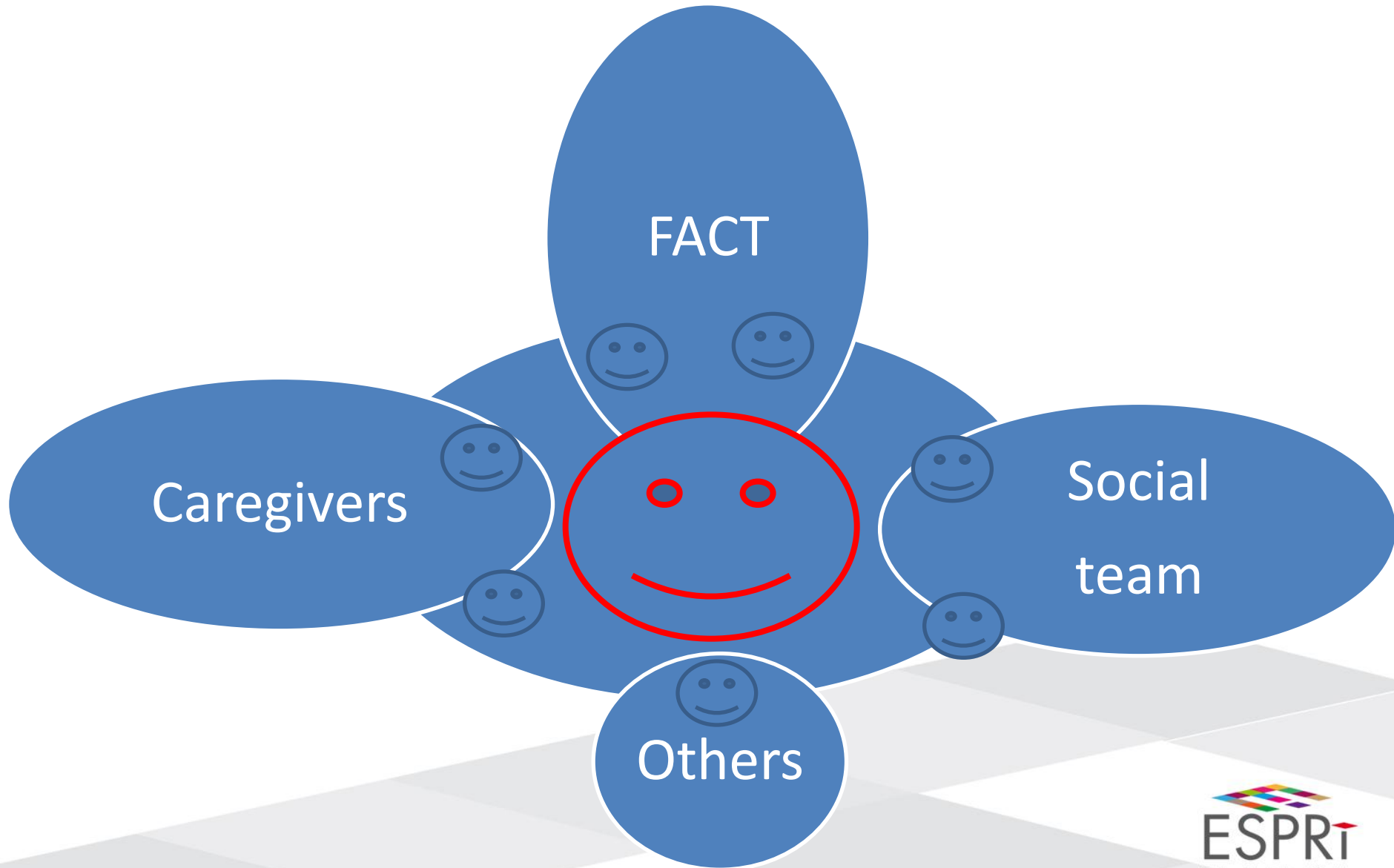
# RG: the evidence

- Trial on RACT in Gotheborg: effects on symptoms and functioning (Malm et al).
- RCT on effects of RG starts in 2017 in the Netherlands

# FACT

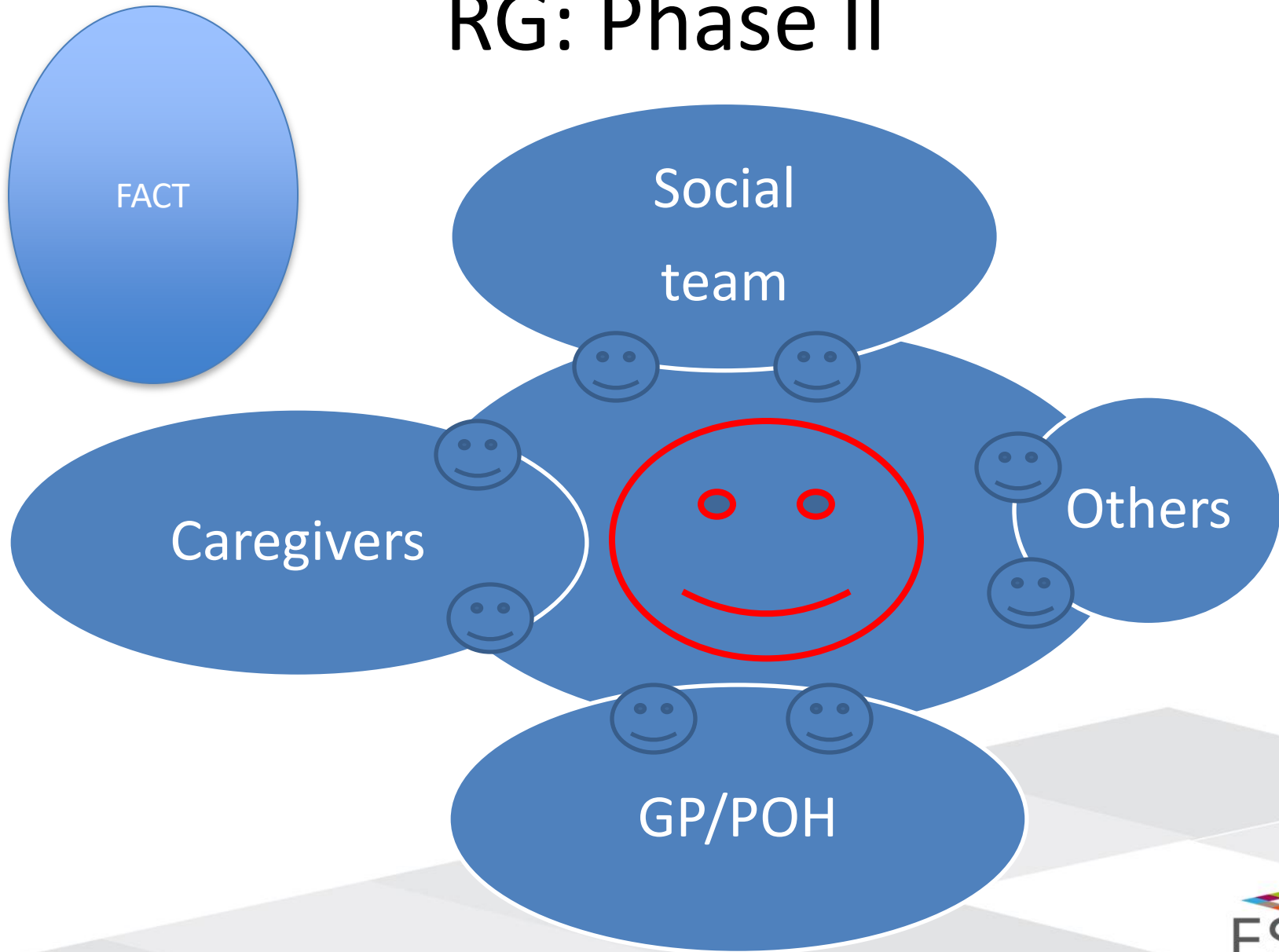


# RG Phase I





# RG: Phase II



# Conclusions

- FACT is a promising model for providing integrated, home based treatment and care
- Yet, we see a quality gap
- From “FACT Light -> FACT Right”